The Keil Centre UK Projects in 2016

At The Keil Centre, we have expertise in a number of areas, supporting the development of Capable, Healthy and Safe people. Our client base is diverse, both in terms of industry and geographic location, with work being conducted across the globe and delivered in multiple languages. This Newsletter aims to provide an insight to some of our projects over the last 18 months. For more information about any of the projects listed, please contact enquiries@keilcentre.co.uk

Our biennial Culture Framework User Conference took place on the 14th and 15th June 2016. The conference allows clients who have developed tools and best practices for the themes in their framework to share their ideas.

### Safe People

1. **Human Error Analysis, Procedures, Fatigue and Workload Analysis**
   This year saw the completion of a programme to analyse and reduce risks related to human failure for safety critical task analysis on lower tier Control of Major Accident Hazards (COMAH) plant. The project also included training in the development of procedures and fatigue risk management.

2. **TEAVAM**
   The Keil Centre’s TEAVAM - Team Error and Violations Analysis Method - is a simple, engaging frontline tool to enable a structured discussion and analysis of errors and violations for high hazard sites.

3. **IChemE Human Factors in Health and Safety Course**
   TKC, in partnership with the IChemE are now in the 7th year of the Human Factors in Health and Safety course accredited by the Chartered Institute of Ergonomics and Human Factors (CIEHF). The course continues to go from strength to strength both in the UK and Australia. For more information, see www.icheme.org/humanfactors.

### Capable People

1. **Leadership Development**
   The Keil Centre has supported a series of very successful Leadership Development Programmes for a Scottish Council for the last 5 years. Developing content for both middle and senior leaders, our consultants blend understanding of leadership effectiveness with an engaging delivery style, bringing about quantifiable behaviour.

2. **Leadership Selection**
   The Keil Centre have been the preferred partner for psychometric assessment of senior leaders for Scottish Government selection since 2015. We support them and other public sector organisations to select, and often develop, their top leaders.

3. **Coaching for Performance & Wellbeing**
   Our psychologists continue to provide support for individuals to improve performance and resilience. Our coaching often includes psychometric assessment to enable focused interventions that are likely to achieve longer-term behavioural change.

### Healthy People

1. **Clinical Services**
   The clinical team assess and offer psychological interventions for a wide range of mental health problems. We have different areas of expertise and experience in working with children, young people and adults. We accept self-referrals as well as referrals from GP’s, corporate companies and all major health insurers. Appointments can be offered within 5 – 10 working days and evening appointments are available to accommodate individual circumstances.

2. **Managing Psychological Wellbeing**
   We have extensive experience of supporting resilience building for individuals and teams. We partnered with a client from the construction industry to support their leadership development programme focused on the role of managers in managing psychological wellbeing and building resilience within their teams.
The Keil Centre Global Projects in 2016

1. Sales Team Assessment
   - My Team, My Responsibility
   - Human Factors Analysis Tools®
   - Improving Safety Culture
   - Global Safety Culture Maturity® Model (SCM®M)

2. My Team, My Responsibility
   - Human Factors Analysis Tools®
   - Global Safety Culture Maturity® Model (SCM®M)

3. Resilience at Work
   - My Team, My Responsibility
   - Human Factors Analysis Tools®

4. Human Factors Analysis Tools®
   - Global Safety Culture Maturity® Model (SCM®M)

5. Incident Investigation
   - Human Factors Analysis Tools®
   - Global Safety Culture Maturity® Model (SCM®M)

6. Behaviour Standard Development
   - Human Factors Analysis Tools®
   - Global Safety Culture Maturity® Model (SCM®M)

7. Control Room Design
   - Human Factors Analysis Tools®
   - Global Safety Culture Maturity® Model (SCM®M)

8. Safety Culture Maturity® Model (SCM®M)
   - Human Factors Analysis Tools®
   - Global Safety Culture Maturity® Model (SCM®M)

9. Improving Safety Culture
   - Human Factors Analysis Tools®
   - Global Safety Culture Maturity® Model (SCM®M)

10. Global Safety Culture Maturity® Model (SCM®M)
    - Human Factors Analysis Tools®
    - Global Safety Culture Maturity® Model (SCM®M)

11. Human Factors Analysis Tools®
    - Human Factors Analysis Tools®
    - Global Safety Culture Maturity® Model (SCM®M)
Updates From Australia

The Keil Centre are pleased to welcome Melanie Todd to our Australia Team as a Principal Human Factors Advisor. Melanie has considerable experience and specialist interest in accident and incident investigation, evaluating human performance in training, human error analysis, safety management systems and fatigue risk management.

The Keil Centre Australia Projects in 2016

Personal Resilience
We are working with a mining industry client to implement a peer-led personal resilience building programme for employees. The programme involves line workers facilitating a 3 module course for their peers, designed to enhance individual resilience across work and personal life.

Human and Organisational Factors
We are working with a client to design and implement a bespoke Human and Organisational Factors investigation toolkit for mine safety inspectors. The project involves the design of an online tool, as well as training and guidance materials.

The Keil Centre’s Principal Consultants

The Keil Centre Australia's Consultants

The Keil Centre's Support Staff

Safe People:
- Safety Culture
- Ergonomics; Human Error
- Behavioural Safety

Capable People:
- Coaching & Personal Development
- Leadership Development
- Assessment & Talent Management

Healthy People:
- Team & Individual Resilience
- Wellbeing & Stress Management
- Counselling / Clinical Support

If you would like further information about The Keil Centre’s services contact:

The Keil Centre
18 Atholl Crescent, Edinburgh, EH3 8HQ, UK

Tel: +44 (0) 131 229 6140
Fax: +44 (0) 131 221 9511
E-mail: enquiries@keilcentre.co.uk

Visit our website:
www.keilcentre.co.uk