

# RECOGNITION FOR SETTING HIGH SAFETY STANDARDS

Wood Group Engineering (North Sea), a division of the leading Scottish international oil and gas services Wood Group, was keen to maintain and improve their already impressive safety performance. Alongside their focus on safety engineering and management systems, they wanted a sound, research-based programme to engage the "human factor".

They selected The Keil Centre as their preferred partner, and over a three-year period have jointly implemented several improvements. Central to these efforts is their HSE Behaviour Standard (see table below), which defines the expected HSE behaviours from people at all levels of their organisation - from the boardroom to the drill-floor. The standard has been implemented by their home-grown Human Factors Specialist, Zoila Medina. Included in each of the 12 sets of behaviours are four positive behaviours, which are proven to enhance HSE performance, and four negatives which undermine a good safety result.

This simple, novel safety behaviour framework has also captured the imagination of several of Wood Group's key clients, and other organisations outwith the oil and gas sector, who have now developed and implemented their own versions.

To cap it all, in January 2007 their Human Factors programme was awarded a prestigious Wood Group Chairman's HSE award (pictured above right).



*Said Zoila Medina:*

"Working with The Keil Centre has been extremely valuable due to their ability to provide a wide expertise in the area of Human Factors which has helped us to understand our needs and through coaching and guidance to help us develop our own solutions.

Furthermore, they have increased our awareness and knowledge of Human Factors thanks to their vast range of research and applicable tools which Wood Group has been able to access."



## The Standard



Topic	Everyone	Supervisors	Managers
<b>Standards</b>	Follow rules	Deliver HSE excellence	Set high standards
<b>Communication</b>	Speak up	Encourage the team	Communicate openly
<b>Risk management</b>	Be mindful	Promote risk awareness	Concern for each other
<b>Involvement</b>	Get involved	Involve the team	Proactively involve

